



Office of Administrative Services  
Freedom of Information Act Office

December 7, 2015

Ms. Meaghan Banks-Innes  
Cooley LLP  
3175 Hanover Street  
Palo Alto, CA 94304-1130

Dear Ms. Banks-Innes:

This letter is in response to your U.S. General Services Administration (GSA) Freedom of Information Act (FOIA), request GSA-2015-01016, dated July 24, 2015, in which you requested the following documents:

- GSA Solicitation/Contract/Order for Commercial Items No. FCXA-A3-000005-N, issued 1/10/01;
- United Parcel Service's (UPS) response to the GSA solicitation, dated 7/31/01;
- UPS's approved subcontracting plan, dated 9/6/01;
- UPS email responses to questions, dated 8/27/01, 9/4/01, 9/13/01;
- Fax dated, 9/10/01;
- GS-23F-0282L Schedule Contract, signed 9/17/01; and
- Documents pertaining to all subsequent refreshes of the GS-23F-0282L contract, including 2/2006, 1/2008, and 3/2010 refreshes.

On October 14, 2015, GSA provided you a partial release of the document GSA Solicitation/Contract/Order for Commercial Items No. FCXA-A3-000005-N, issued 1/10/01, as cited in the first bullet above. Please find enclosed the remaining documents responsive to your request. These documents represent the final release of the responsive records that pertain to the items listed above which include:

1. United Parcel Service's (UPS) response to the GSA solicitation, dated 7/31/01 (Attachment 3);
2. UPS's approved subcontracting plan, dated 9/6/01 (Attachment 4);
3. UPS email responses to questions, dated 8/27/01, 9/4/01, 9/13/01 (Attachments 3 and 4);
4. GS-23F-0282L Schedule Contract, signed 9/17/01 (Attachment 3); and
5. Documents pertaining to all subsequent refreshes of the GS-23F-0282L contract, including 2/2006, 1/2008, and 3/2010 refreshes (Attachments 1 and 2).

U.S. General Services Administration  
1800 F. Street, Northwest  
Washington, DC 20405  
Telephone: (202) 501-0800  
Fax: (202) 501-2727

In processing your request, we have withheld portions of the UPS response to solicitation (Item 1), UPS subcontracting plan (Item 2), and email responses dated 8/27/01 and 9/13/01 (Item 3) as it outlines how the firm planned to accomplish the Government's requirements. This is done in accordance with the fourth statutory FOIA exemption (5 U.S.C. § 552(b)(4)), which applies when the information requested is specifically exempted from disclosure because it contains business trade secrets or other confidential commercial or financial information that if released, would cause competitive harm to the firm.

We have also withheld portions of the UPS response to solicitation (Item 1), UPS subcontracting plan (Item 2), email response dated 8/27/01 (Item 3), and GS-23F-0282L Schedule contract (Item 4), regarding personnel. This is done in accordance with exemption (b)(6) of the Freedom of Information Act, at 5 U.S.C. § 552, which applies to signatures, names, and resumes of contractor personnel in order to protect against any possible fraudulent misuse of personal information.

However, after a careful search of relevant files, we could not locate the record for the fifth bullet of your request, "Fax dated, 9/10/01". Since GSA does not have the record, this does not constitute a denial of records.

You have the right to appeal this partial denial of records under FOIA. To do so, you must write within 120 days of your receipt of this letter to:

U.S. General Services Administration  
FOIA Requester Service Center (H1C)  
1800 F St. NW, Room 7308  
Washington, DC 20405

Your appeal must be in writing and should contain a brief statement of the reasons why you believe the requested information should be released. Enclose a copy of your initial request and a copy of this letter. Both the appeal letter and envelope should be marked prominently "Freedom of Information Act Appeal."

This completes our action on this FOIA request. Should you have any questions concerning this matter, please feel free to contact Ms. Maile Parker at 202-779-0331 or by email [maile.parker@gsa.gov](mailto:maile.parker@gsa.gov).

Sincerely,

*Travis S. Lewis*

FOIA Program Manager

Enclosures